



উত্তরবঙ্গ ক্ষেত্রীয় গ্রামীণ ব্যাংক
उत्तरबंग क्षेत्रीय ग्रामीण बैंक
UTTARBANGA KSHETRIYA GRAMIN BANK

প্রধান কার্যালয়
সুনীতি রোড, কোচবিহার

प्रधान कार्यालय
सुनीति रोड, कुचबिहार।

HEAD OFFICE
SUNITY ROAD, COOCH BEHAR.

Tender Document

For Annual Maintenance Contract for

The period of two years for

*U.P.S systems installed at various Branches of
Uttarbanga Kshetriya Gramin Bank*



TENDER NOTICE

Uttarbanga Kshetriya Gramin Bank having its Head Office at Coochbehar (West Bengal), invites sealed offers in two bid system (technical offer and commercial offer) from eligible reputed Equipment Manufacturer (OEM) or their Authorized channel partners or any service providers having sound technical knowledge & financial support for Annual Maintenance Contract of UPS for a period of two years. This offer is for maintenance of UPS at various branches of the Bank in the state of West Bengal covering Darjeeling, Jalpaiguri, Alipurduar, Kalimpong and Coochbehar Districts.

For complete details, formats and terms & conditions of tender please visit the Bank's website www.ubkgb.org.

Date of commencement of issue of Tender Forms: 02-06-2018

Last date for submission of Tender Forms: 10-06-2018

Opening of Tender Forms: On or before 20-06-2018

The Bank reserves the right to reject any/all applications without assigning any reason whatsoever.

General Manager

Head Office

**Uttarbanga Kshetriya Gramin Bank
Sunity Road, Coochbehar-736101**



SCHEDULE OF EVENTS

1.	Bid Document Availability	Bidding document can be downloaded from the Bank's website i.e. www.ubkgb.org
2.	Last date for requesting clarification (Optional)	Requests for clarifications (if any) should reach the Bank latest by 10.06.2018. All communications regarding points/ queries requiring clarifications shall be given in writing to (as mentioned in contact details) or by e-mail at (as mentioned in contact details) gadho@rrbubkgb.in Assistant Manager GAD-7797000174
3.	Last date and time of receipt of Bidding documents	10-06-2018 till 17:00 hours
4.	Opening of Bids	On or before 20-06-2018
5.	Address of Communication and submission of Bid.	General MANAGER(GAD), Uttarbanga Kshetriya Gramin Bank, Head Office, Sunity Road Coochbehar-736101 West Bengal Ph No-0382-229301-303 Email: gadho@rrbubkgb.in



DISCLAIMER

The information contained in this Request for Proposal (RFP) document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of Uttarbanga Kshetriya Gramin Bank is provided to the Bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided. This RFP is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of bids. The purpose of this RFP is to provide the Bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP. No contractual obligation whatsoever shall arise from the RFP process until a formal contract is signed and executed by duly authorized officers of the Bank with the selected bidder.

TERMS & CONDITIONS FOR ANNUAL MAINTENANCE OF UPS SYSTEMS ()

GENERAL TERMS

Bidders should note that these conditions and the responses are expected to form the basis of the contract between Uttarbanga Kshetriya Gramin Bank and the Bidder.

1. For Respondent Only

The TENDER document is intended solely for the information of the party to whom it is issued (“the Recipient” or “the Respondent”).

3. Costs Borne by Respondents

All costs and expenses incurred by Recipients / Respondents in any way associated with the development, preparation, and submission of responses, including discussions, demonstrations, etc. and providing any additional information required by Uttarbanga Kshetriya Gramin Bank, will be borne entirely and exclusively by the Recipient / Respondent.

4. Errors and Omissions:

Each Recipient should notify Uttarbanga Kshetriya Gramin Bank of any error, omission, or discrepancy found in this tender document or seek any clarification on the TENDER document or part thereof not later than 10-06-2018.

6. Language of Tender

The Tender prepared by the Bidder, as well as all correspondence and documents relating to the Tender exchanged by the Bidder and the Bank and supporting documents and printed literature shall be in English language only.

7. Formats of Bids:

The bidders should use the formats prescribed by the Bank in the TENDER for submitting both **technical and commercial bids**.

The Bank reserves the right to ascertain information from the banks and other institutions to which the bidders have rendered their services for execution of similar projects.

8. Timeframe



The following is an indicative timeframe for the overall selection process. Uttarbanga Kshetriya Gramin Bank reserves the right to vary this timeframe at its absolute and sole discretion should the need arise. Changes to the time frame will be relayed to the affected Respondents during the process.

Tender Issuance Date 02-06-2018

Last Date for submission of bids 10-06-2018

Opening of Technical Bids on or before 20-06-2018

9. Submission of Bid:

Technical and Commercial Bid should be submitted in **separate** sealed envelopes super scribing as under:

“Technical proposal for the Annual Maintenance of UPS systems –”

“Commercial proposal for the Annual Maintenance of UPS systems –”

Enclosed list of UPS with configuration held in each branch in the Region for ready reference in **Annexure-III**

Only one submission of response to tender by each bidder will be permitted

The bidders shall submit the proposals properly filled so that the papers are not loose. All the pages of the proposals including documentary proofs should be page numbered and be signed by authorized signatory (except literatures, datasheets and brochures). The current page number should be a unique running serial number across the entire proposal.

In case of delay or non-delivery of tenders, Bank will not assume any responsibility.

10. Compliance to bank's all terms and conditions:

Bidder has to submit a letter of undertaking along with the Tender that they will abide by all the terms and conditions stated in our Tender

The OEM / Principal / any other qualified, for UPS Vendor will have the responsibility of maintaining the equipment's through the partner and should take the responsibility in case of any service support issue arises at any point of time for which **Separate under taking is to be obtained from the OEM and enclosed with technical tender document**

The Bidder should be in a position to maintain the UPS as per the requirement of

Uttarbanga Kshetriya Gramin Bank.

The Bank will have the right to decide on offering the maintenance in whole or in part to one or more than one vendor depending on their capability.

11. Validity of Tender:

The Tender will remain valid and open for evaluation according to the terms for a period of at least twelve (12) months from the date the tender submission date closes.

12 .Request for Information:

All questions relating to the tender, technical or otherwise must be in writing only to the Nominated Point of Contact i.e. The General Manager, Head Office.

Uttarbanga Kshetriya Gramin Bank will not answer any communication initiated by Bidder later than 10-06-2018 for lodgment of tender. However, Uttarbanga Kshetriya Gramin Bank may in its absolute discretion seek, but under no obligation to seek, additional information or material from any Bidder after the tender closes and all such information and material provided must be taken to form part of that tender.

Bidder should invariably provide details of their email address (es) as responses to queries will only be provided to the Bidder via e-mail.

If bank in its absolute discretion deems that the originator of the question will gain an advantage by a response to a question, then bank reserves the right to communicate such response to all Bidders participating, the tender.

Uttarbanga Kshetriya Gramin Bank may in its absolute discretion engage in discussion with any Bidder (or simultaneously with more than one Bidder) after the tender closes to improve or clarify any response.

13.Evaluation of Bid

The Technical Proposal will be evaluated only for those respondents who are fulfilling the eligibility criteria as given in this document. The Technical Proposal will be evaluated for technical suitability.

During evaluation of the Bids, the Bank, at its discretion, may ask the Bidder for clarification in respect of its Bid. The request for clarification and the response shall be in writing, and no change in the substance of the tender shall be sought, offered, or permitted

The Bank reserves the right to accept or reject any tender in whole or in parts without assigning any reason thereof.

The bank's decision will be final & bank will not entertain any correspondence in this regard.

14. Validity of AMC:

The AMC for UPS will be valid from the date of receipt of Letter of Intent (LOI) as an approved Bidder for maintenance of UPS to the Bank for a period of two years.

15. Notification

Uttarbanga Kshetriya Gramin Bank will notify the Respondents as soon as practicable about the outcome of the TENDER evaluation process, including whether the Respondent's TENDER response has been accepted or rejected. Uttarbanga Kshetriya Gramin Bank is not obliged to provide any reasons for any such acceptance or rejection.

16. Authorised signatory:

The selected Bidder shall submit at the time of signing the contract, a certified copy of the extract of the resolution of their Board, authenticated by Company Secretary, authorizing an official or officials of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank. The Bidder shall furnish proof of signature identification for above purposes as required by the Bank. The selected Bidder shall indicate the authorized signatories who can discuss and correspond with the bank, with regard to the obligations under the contract.

17. Uttarbanga Kshetriya Gramin Bank reserves the right to:

- Reject any and all responses received in response to the tender
- Waive or Change any formalities, irregularities, or inconsistencies in proposal format delivery
- To negotiate any aspect of proposal with any Bidder and negotiate with more than one Bidder at a time
- Extend the time for submission of the tender
- Select the most responsive Bidder (in case no Bidder satisfies the eligibility criteria in totality)
- Select the next most responsive Bidder if negotiations with the Bidder of choice fail to result in an agreement within a specified time frame.



- Share the information/ clarifications provided in response to tender by any Bidder, with any other Bidder(s) /others, in any form.
- Cancel the tender at any stage, without assigning any reason whatsoever

18.No Legal Relationship

No binding legal relationship will exist between any of the Recipients / Respondents and Uttarbanga Kshetriya Gramin Bank until execution of a contractual agreement.

19.Disqualification:

Any form of canvassing/lobbying/influence/query regarding short listing, status etc will be a disqualification.

20.Force Majeure:

Should either party be prevented from performing any of its obligations under this proposal by reason of any cause beyond its reasonable control, the time for performance shall be extended until the operation or such cause has ceased, provided the party affected gives prompt notice to the other of any such factors or inability to perform, resumes performance as soon as such factors disappear or are circumvented.

If under this clause either party is excused performance of any obligation for a continuous period of ninety (90) days, then the other party may at any time hereafter while such performance continues to be excused, terminate this agreement without liability, by notice in writing to the other.

21.Indemnity:

The Bidder shall always remain liable to the bank for any losses suffered by the Bank due to any technical error and negligence or fault on the part of the Bidder.

22.Confidentiality:

The Bidder shall keep confidential any information obtained under the contract and shall not divulge the same to any other person without consent in writing by Uttarbanga Kshetriya Gramin Bank. In case of non-compliance of the confidentiality agreement, the contract is liable to be cancelled by Uttarbanga Kshetriya Gramin Bank.

23.Publicity:



The Bidder shall not advertise or publicly announce that he is undertaking work for Uttarbanga Kshetriya Gramin Bank without written consent of Uttarbanga Kshetriya Gramin Bank. In case of non-compliance of this clause the Bidder will be debarred for participating any future tender / contract for a period of three years.

24. Variation:

Uttarbanga Kshetriya Gramin Bank may at any time during the contract require the Bidder to revise the Equipment, Services or Supplies including Completion Date. In an event of such nature, Uttarbanga Kshetriya Gramin Bank will request the Bidder to state in writing the effect such variation will have on the work schedule. The Bidder shall furnish these details, in writing, in two weeks from the receipt of such request.

Technical Terms & Conditions

ELIGIBILITY CRITERIA

The technical evaluation will be done based on the below parameters :

1. Annual turnover
2. Organisational History
3. Work Experience
4. Standards & Procedures for such type of Work
5. Valid Registration – If any
6. Maintaining Spare parts at warehouse to control down time

1. Annual Turn Over :

The turnover of the bidder contractor should be at least `25 Lacs per annum for last 03 years specifically from UPS business (sales & service).

2. Support Network:

Should have an established office and team of experienced engineer at major locations preferably 5 district of North Bengal(Coochbehar, Jalpaiguri, Alipurduar, Darjeeling, Kalimpong) who should be able to render services at branches/offices as stated in the branch list in annexure.



3. Work Experience :

The contractor should have experience in UPS maintenance at least for last -3- years in large multinationals and Govt / PSU sectors.

4. Standards & Procedures:

The contractor should have well established and certified standards/procedures for all the services rendered. A set of formats and standard operating procedures (SOP's) for all the proposed services to be submitted along with this offer.



5. Valid Registration :

The contractor shall have obtained the valid appropriate license of competent authority for carrying out the said job, as applicable by National/State-level/Local Administration authorities as per relevant Acts/Codes/ Standards. The Goods and Service Tax registration is mandatory.

6.Spare Parts :

Contractor should maintain adequate spare parts at warehouse to comply with the minimum stipulated downtime

Commercial Terms & Conditions

1. Submission of commercial quotes

Commercial quote should be submitted as per format of Annexure-I with sealed envelope

Price should be **exclusive** of all taxes, duties, levies except Octroi /entry tax which will be payable on actual on production of original receipt.

Submission of a valid copy of Goods & Service Tax Registration is mandatory.

2. Evaluation of Commercial quotes

L1 (Lowest Bidder) will be arrived on the basis of lowest bid for TCO as per branch list provided.

3. Place of Order

Our office will place the orders and the selected Vendors shall provide maintenance services to branches having UPS at the site.

4. Uptime Guarantee:

Bidder will have to guarantee a minimum uptime of 98%, calculated on a monthly



basis.

Uptime percentage will be calculated as (100% less Downtime Percentage). Downtime percentage will be calculated as Unavailable Time divided by Total Available Time, calculated on a monthly basis. Total Available Time is two shifts a day for seven days a week. Unavailable Time is the time involved while any part of the core configuration or system software component is inoperative or operates inconsistently or erratically.

If Bidder fails to meet the uptime guarantee in any month then the warranty period will have to be extended by one month.

5. Expected Service level & Stand by UPS:

The Bidder should immediately provide Uttarbanga Kshetriya Gramin Bank with an equivalent standby system in case of failures which needs time to be repaired.

- a. Call to be attended within 12 hours from logging of the call for the branches located in the Plain Area.
- b. Call to be attended within 24 hours from logging of the call for the remaining branches located in hill area.

6. Single point of contact for Support:

Bidder has to provide details of single point of contact viz. designation, address, email address, telephone /mobile No. for UPS supplied to the bank.

The Bidder should have local service support office across major places of 5 district. The Bidders who are not having the service support centre as above will not be considered. However Bank may decide to waive the above clause if they are satisfied that the existing network will be sufficient for support.

7. Payment Terms: - Payment terms will be as follows:

For the first quarter of AMC 100% of the payment of quarterly AMC amount will be made after expiry of the quarter. For subsequent quarters 100% of the quarterly AMC amount to be paid by the HO at the end of each quarter after getting a feedback from Branches on satisfactory service.



The Bank will pay invoices within a period of 15 days from the date of receipt of undisputed invoices. Any dispute regarding the invoice will be communicated to the selected Bidder within 15 days from the date of receipt of the invoice. After the dispute is resolved, Bank shall make payment within 15 days from the date the dispute stands resolved.

8.Maintenance:

Maintenance services shall be available on all working days of the Bank's branches/offices Monday through Saturday. The services should be available from 10 AM to 7 PM.

You shall carry out preventive maintenance at the last month of every quarter in consultation with the concerned branch/office, during AMC period. **Preventive Maintenance will include cleaning and servicing of the peripherals, replacement of worn-out parts, checking the UPS systems.**

Value additions are welcome from the Vendor.

Replacement of UPS: In case any UPS is not repairable, Vendor should replace the same model / equivalent model / higher model after consultation with us.

In case an equipment is taken away for repairs, you shall provide a standby equipment so that the work at the Admin. Offices / branch is not affected.

You shall give an undertaking that sufficient quantity of spares for UPS will be kept as stock during the warranty period.

Maintenance will be comprehensive.

Exclusions in AMC:

- a. AMC price will not include battery replacement.
- b. AMC will not cover physical damage due to the following - unauthorized person does any work internally or externally on the UPS
- c. AMC will not cover relocation but relocation will be with the permission of the vendor and vendor should assist us to uninstall and reinstall at new place without any charge.



9. Penalty Clause:

In case of selected Vendor / Vendors fail to supply the stand by UPS as mentioned in point 9 after the logging of call, Bank will claim damages for not meeting the provision as follows:

- | | | |
|------|------------|-------------------------|
| i) | 3 KVA UPS | - Rs.500 per day delay |
| ii) | 5 KVA UPS | - Rs.800 per day delay |
| iii) | 10 KVA UPS | - Rs.1000 per day delay |

Penalty amount so arrived will be directly deducted from the quarterly AMC charges payable by the bank at the end of each quarter.

10.1 Standby UPS - Standby UPS should be of same KVA capacity if it is less capacity than a penalty of Rs. 200 per day will be levied till the time original UPS is placed back.

10.2 Calculation delay hours - Delay hours will be calculated from the time the call is logged irrespective of Sunday / holiday.

:



DECLARATION
(To be submitted in letter head)

I / We have read the instructions appended and all terms and conditions and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and UBKGB, on the basis of the information given by me / us can be treated as invalid by the Bank and I / We will be solely responsible for the consequences.

I / We agree that the decision of UBKGB in election of contractors will be final and binding to me / us.

All the information furnished by me hereunder is correct to the best of my knowledge and belief.

I / We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.

I / We agree that I / We have not applied in the name of sister concern for the subject process.

Place:

SIGNATURE

Date:

NAME & DESIGNATION

SEAL OF ORGANISATION



Technical BID

A.Name of Organization :

B.Registered Head Office Address:

Local Office address:

Telephone No.:

Tele Fax No.:

E-mail ID:

C.If you are rendering similar services to other Banks and other financial Institutions, furnish details:

D.What is your field of activities? Mention the fields on preference basis:

E.Experience / Details of Executed works:

Give details of the similar type of work executed during the last three years with following details

1.Name of work and location:

2.Client's name and address:

3.Total tendered cost of work (Agreement No. & Date):

4.Brief description of work including principal features and main items of work:

5.Period of services

a)Originally

b)Renewal time, if any

6.Were there any penalties/fine/stop-notice/compensation/liquidated damages Imposed? (Yes or No) (If yes give amount and explanation)



7.Details of litigations/arbitration cases, if any pertaining to works completed.

8.Attach client's certificate with copy of work order, agreement clearly stating the value, scope and details of work.

9.Details of Technical Staff in _____:

Sr. No.	Name	Qualification	Post Held	Experience

Seal & Signature of the Tenderer

Date:

Place



ANNEXURE II

Checklist while submitting Technical & Commercial Bid for selection of vendors for maintenance of UPS

SL No	Particulars (Ensure whether the following have been enclosed)	Yes	No
1	Self-Certified letter of unconditional acceptance of all Terms & Conditions		
2	Letter of submission from Contractor duly filled in all respect		
3	Turnover 25 Lakhs for last 3 years from UPS Business		
4	Work Experience in the same field for last 3 years		
5	Organization history		
6	Systems and procedures in respect to AMC of UPS		
7	Valid Registration GST latest Audited copies of the financial statements.		
8	Enclose copy of any work order with details as given in the letter		
9	List of support Offices with complete address, E-mail id, telephone & fax Nos. & manpower at each location.		
10			
11	List of warehouses stocking spares giving the stock details & the policy of stocking the spares.		
12	Letter of Offer duly completed in all respect		
13	Warning that Technical bid and commercial bid is closed in separate sealed cover and super scribe the details as mentioned in the Tender.		

ANNEXURE III
**DETAILS OF EQUIPMENTS AVAILABLE FOR AMC in CBS branches /
under UBKGB Bank:**

SL	Br / Office	Vendor	Load
1	A.K.Paradubi	Switching AVO	3 KVA
2	Adabarighat	Switching AVO	3 KVA
3	Alipurduar	Switching AVO	5KVA
4	Ambari/Falakata	Switching AVO	3 KVA
5	Amguri	Tritronics	3KVA
6	Angrabhasa	Switching AVO	3 KVA
7	Ashigar	Switching AVO	3 KVA
8	Atharokhai	Numeric	5KVA
9	Baburhat(J)	Switching AVO	3 KVA
10	Baburhat(N)	Switching AVO	5KVA
11	Badalnagar(AO ALP)	Tritronics	3 KVA
12	Bagdogra	Switching AVO	3 KVA
13	Bairagirhat	Tritronics	3KVA
14	Balabhut	Switching AVO	3KVA
15	Baneswar	Switching	3KVA
16	Baramoricha	Tritronics	3KVA
17	Barasolmari	Switching AVO	3 KVA
18	Basantirhat	Switching AVO	3 KVA
19	Baxirhat	Switching AVO	5KVA
20	Berubari	Tritronics	5KVA
21	Bhajanpur	Switching AVO	3 KVA
22	Bhetaguri	Switching AVO	5KVA
23	Bhotpatty	Switching AVO	3 KVA
24	Bidhannagar	Switching AVO	3 KVA
25	Birpara	Switching AVO	3 KVA
26	Chaterhat	Switching AVO	5KVA
27	Chengmari	Switching	3KVA
28	Chilkirhat	Tritronics	5KVA
29	Churabhandar	Tritronics	5KVA
30	Cob-Bazar	Switching AVO	3 KVA
31	Coochbehar	Switching AVO	5KVA
32	Coochbehar	Switching AVO	3KVA
33	Dalsingpara	Switching AVO	3KVA



34	Darjeeling	Numeric	5KVA
35	Dawkimarihat	Switching AVO	5KVA
36	Dewanganj	Tritronics	3KVA
37	Dhalpal	Switching AVO	5KVA
38	Dhanirampur	Switching AVO	3 KVA
39	Dhupguri	Switching AVO	5KVA
40	Dilaram	Switching AVO	5KVA
41	Dinhata	Switching AVO	5KVA
42	Dinhata Bowbajar	Switching AVO	3 KVA
43	Dodearhat	Switching AVO	3 KVA
44	Falakata	Switching AVO	5KVA
45	Ghoshpukur	Numeric	3KVA
46	Ghugudanga	Switching AVO	5 KVA
47	Gitdabling	Switching	5KVA
48	Gossairhat	Tritronics	3KVA
49	Haldibari	Numeric	3KVA
50	Hasimara	Switching AVO	3 KVA
51	Head Office	Numeric	5KVA
52	Head Office	Numeric	5KVA
53	Jaigaon	Switching AVO	3 KVA
54	Jaldhaka HP	Switching AVO	5 KVA
55	Jalpaiguri	Numeric	5KVA
56	Jamaldah	Switching AVO	3 KVA
57	Kalabari	Switching AVO	3KVA
58	Kalchini	Switching AVO	3 KVA
59	Kalimpong	Numeric	3KVA
60	Kashibari	Switching AVO	3KVA
61	Kashiyabari (T)	Switching	3KVA
62	Khaprail	Switching AVO	5KVA
63	Kharibari	Switching AVO	5KVA
64	Kranti	Switching AVO	3 KVA
65	Kuchlibari	Switching AVO	3 KVA
66	Kukurjan	Switching AVO	3 KVA
67	Lake-Town	Tritronics	5 KVA
68	Lebong	Numeric	3KVA
69	Malbazar	Numeric	5KVA
70	Mallaguri	Numeric	5KVA
71	Maruganj	Switching AVO	3 KVA



72	Mathabhanga	Switching AVO	5KVA
73	Matteli	Switching AVO	5KVA
74	Maynaguri	Numeric	5KVA
75	Mohitnagar	Switching AVO	3 KVA
76	Moulani	Switching AVO	3KVA
77	Mungpoo	Tritronics	3KVA
78	Natabari	Switching AVO	3KVA
79	Naxalbari	Switching AVO	3 KVA
80	Nayarhat (K)	Switching AVO	3 KVA
81	Nayarhat(M)	Tritronics	3KVA
82	Nazirhat	Tritronics	3KVA
83	Nigamnagar	Tritronics	3KVA
84	Nishiganj	Tritronics	3KVA
85	Paharpur	Numeric	3KVA
86	Pedong	Tritronics	3KVA
87	Pradhannagar	Switching AVO	5KVA
88	Premerdanga	Tritronics	3KVA
89	Rathkhola	Switching AVO	5 KVA
90	RO JAL	Tritronics	3 KVA
91	RO SIL	Switching AVO	3 KVA
92	Raikatpara	Switching AVO	3 KVA
93	Rajadanga	Tritronics	5KVA
94	Rajarhat	Switching AVO	3 KVA
95	Rambibazar	Tritronics	3KVA
96	Rampurbazar	Tritronics	3KVA
97	Ranirhat	Tritronics	3KVA
98	RO Coochbehar	Tritronics	3 KVA
99	Rungbull	Tritronics	3KVA
100	Saheberhat	Switching AVO	3 KVA
101	Salbari	Switching AVO	5KVA
102	Saldanga	Tritronics	3KVA
103	Salugara	Switching AVO	5KVA
104	Samsing	Switching AVO	3 KVA
105	Santi/Bowbaz	Numeric	3KVA
106	Satmile	Tritronics	3KVA
107	Satpukuriahat	Switching AVO	3 KVA
108	Sikarpur	Tritronics	3KVA
109	Siliguri	Numeric	5KVA



110	Sishubarihat	Switching	3 KVA
111	Sixth- Mile	Tritronics	3KVA
112	Soureni	Switching	3KVA
113	Sovaganj(AO DAR)	Tritronics	3 KVA
114	Sutkabari	Tritronics	3KVA
115	T. Centre	Tritronics	5 KVA
116	T.Centre	Tritronics	10KVA
117	Tinbatimore	Switching AVO	3 KVA
118	Tindharia	Tritronics	3KVA
119	Totopara	Tritronics	3KVA
120	Thaneswarhat	Switching AVO	3KVA
121	Pokhriabong	Switching AVO	5KVA
122	Banarhat	Switching AVO	5KVA
123	Barobhisha	Numeric	3KVA
124	Dhandhinguri	Switching AVO	3KVA
125	Debidanga	Switching AVO	3KVA
126	Dakshin Bharatnagar	Switching AVO	3KVA
127	Ghugumari	Switching AVO	3KVA
128	Gossanimari	Switching AVO	3KVA
129	Changrabhanda	Switching AVO	3KVA
130	Helapakhri	Switching AVO	3KVA
131	Jashodhanga	Switching AVO	3KVA
132	Kawakhali	Switching AVO	3KVA
133	Kholta-M Kholta	Switching AVO	3KVA
134	Mekhliganj	Switching AVO	3KVA
135	Pandapara Kalibari	Switching AVO	3KVA
136	Panchkolguri	Switching AVO	3KVA
137	Sustirhat	Switching AVO	3KVA
138	Salsalabari	Switching AVO	5KVA
139	Talliguri	Switching AVO	3KVA
140	Tekatuli	Switching AVO	3KVA
141	Telipara	Switching AVO	3KVA
142	Topshikhata	Switching AVO	5KVA

TOTAL NUMBER OF UPS TO BE COVERED UNDER THIS AMC

- 1 3 KVA UPS = 99
- 2 5 KVA UPS = 42
- 3 10 KVA UPS = 1



Annexure-IV

Financial Bid

Name of Company:

UPS Range
(3 / 5 / 10 KVA)

Back up options
(4Hrs)

Sr. No.	Particulars	UPS KVA	Amount in Rs.
1	AMC Rate	3	
2	AMC Rate	5	
3	AMC Rate	10	

(Rate of AMC will be applicable only on the Basic Price of UPS i.e. excluding the cost of Battery)

Signature

Designation

Company Seal